**In August 2021 we had a total of 59 responses; 57 said that they were ‘EXTREMELY LIKELY’ and 2 said that they were ‘Very Likely’ to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:**

|  |
| --- |
| * Appointment on time and Physio Therapist examination and symptoms checking very thorough. Came away with appropriate exercises to help my problem. |
| * Appointment on time, ambulatory device fitted and advice given clearly, all very efficient and friendly. |
| * Because everyone was pleasant and smiling and efficient in their work as always. |
| * Brilliant nurse. Very professional. Seen on time and very helpful. |
| * Efficient and very close to time |
| * efficient, professional, friendly |
| * Excellent caring approach from the phlebotomist I saw this afternoon. I was impressed that she quickly made allowances for deafness and took an average no when I mentioned I had been borderline high diastolic of late when testing at home. Thank you. |
| * Friendly efficient staff |
| * Good covid precautions- on time my appointment - procedure carried out successful. |
| * Good service, accommodated an appointment at very short notice |
| * I chose 1 Very Good Because once again I received a Faultless service Thank-you All |
| * I was seen very promptly, dealt with kindly and carefully and I felt safe and calm. |
| * I was very pleased with my visit. Everything seemed to be safe re Covid. I saw the physio. Gemma who was very nice, professional and helped me with my problems. Thank you |
| * No prob |
| * Polite and efficient |
| * Professional service |
| * Seen on time with minimum wait after consultation |
| * Staff helpful , kind and very professional. |
| * Super efficient and extremely helpful and friendly at all times. |
| * The doctor was very thorough and thoughtful and wanted to get to the bottom of the issue. Marazion practice is exemplary in my experience |
| * The nurse put me at ease and explained the procedure extremely well. At all times she was professional yet friendly. |
| * Very friendly and professional service. Did not have to wait and the practitioner was very helpful. |
| * Very friendly and professional. |
| * Very pleasant and friendly receptionist and Dr Lock is always kind and considerate. Surgery was spotless. |
| * Very professional and swift delivery of service |

Thank you very much for taking the time to complete these slips. We appreciate your support.